

11th of October

Guidelines

We are very glad to welcome you to the Launch NIPN Phase II. You will find some useful information about the conference below.

Event link

The event will be held online. If you have participated in the Global Gathering, please connect to the dashboard of the official page: <https://premc.org/nipn-2022/> using the same password you received upon your registration.

Alternatively, you can follow the livestream in the NIPN Twitter Account :
https://twitter.com/NIPN_Global

The event will be open 30 minutes before the start time.

Help desk

There will be a virtual help desk or technical assistance room that you can access through the dashboard. A staff member is available to provide you with a face-to-face assistance if needed.

The help desk will open 30 minutes before the beginning of the event.

A chat will also be available on the bottom right corner of the dashboard in case you are facing any technical issues to connect to the help desk.

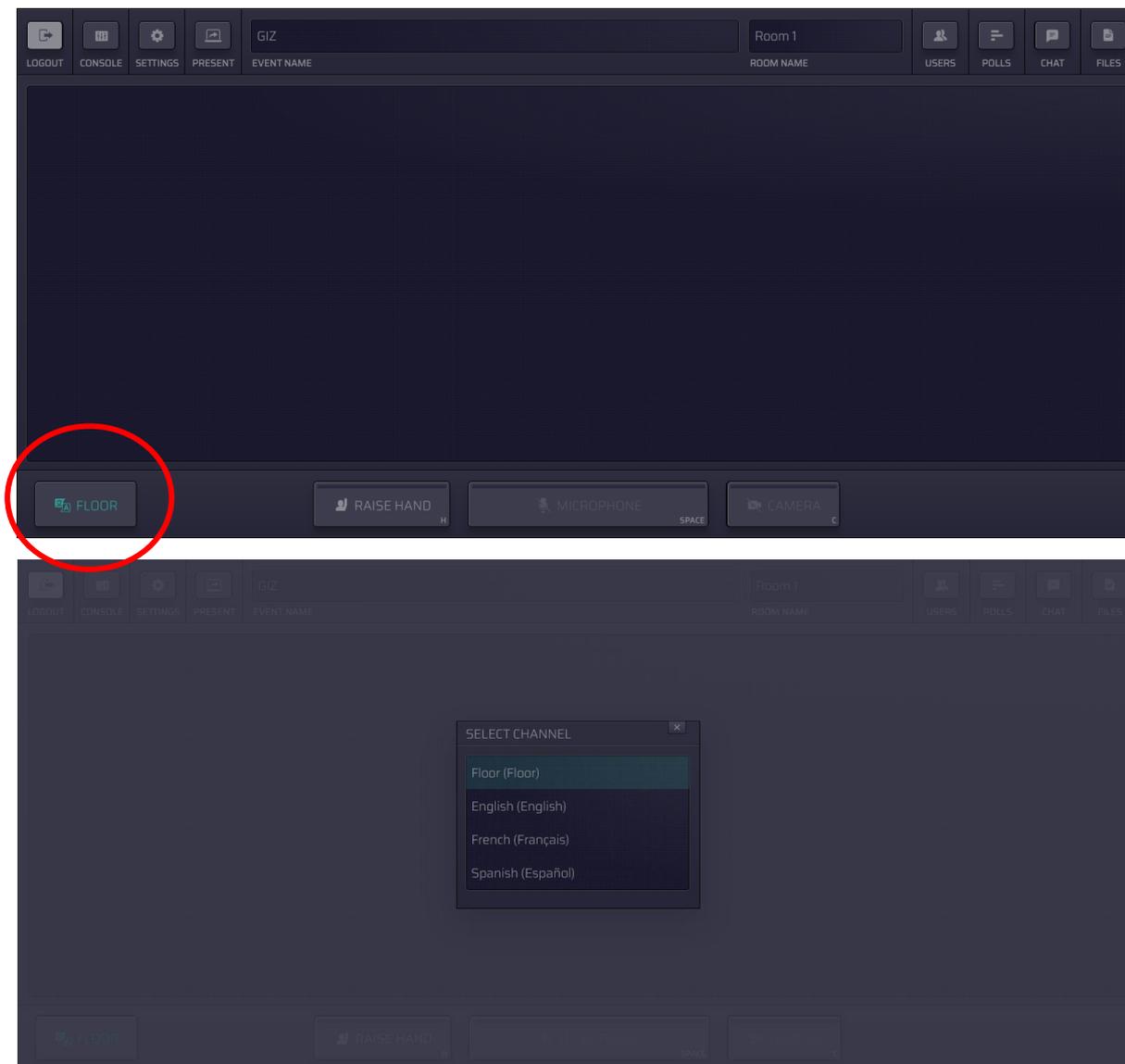
Technical information

This meeting will take place on Interactio. In order for you to have a smooth experience please follow the below steps.

- Make sure that you are connected to an ethernet internet connection. If this is not possible, then you should use a stable Wi-Fi.
- Use this link: <https://www.speedtest.net/> to check that your internet speed is at least 10 MB upload/download
- Make sure that you are using a computer with the browser Google Chrome with an Incognito/private window. You can open Incognito mode on Chrome by pressing Ctrl+Shift+N (on Windows), or Command+Shift+N (on MacOS).

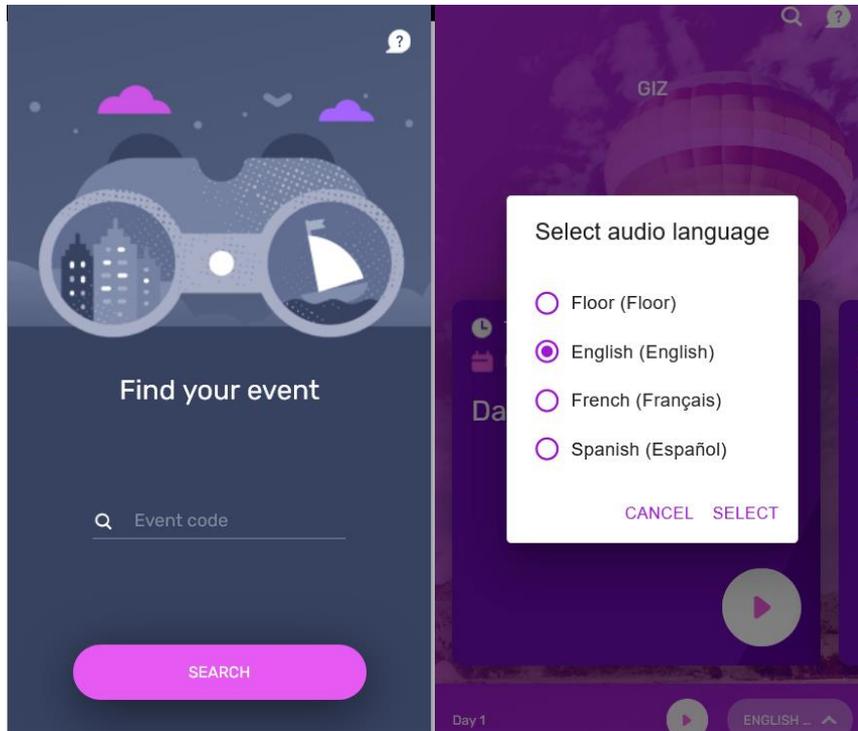
This meeting will also have interpretation enabled in English, French, and Spanish. Please find below information on how to access the interpretation

1. **Connecting through a laptop**, please click on the FLOOR button placed on the bottom left corner to access the different languages as shown in the images. There will be a drop-down menu, then please select your preferred language.



2. Connecting via your phone app (for listening only - not viewing – or if following the livestream)

- Download the Interactio app from the Apple Store or Google Play store (icon: ); or alternatively, you can access the meeting from your phone browser by clicking this link: <https://meeting.interactio.com/listen>
- Enter the meeting code LAUNCH
- From the drop-down menu, select your preferred language
- Plug in your headphones, and click on the “play” button.



During the event, if you experience any issues there will be dedicated technical support under the name “ONCALL Technical Support” so please drop them a message if you are experiencing any issues.

Asking questions

Please feel free to use the Interactio chat box to ask any questions in your own language.

We look forward to welcoming you and remain available for any further information you may need.